



Injector Connectivity

Readiness and Implementation Guide Powered by Bayer's Connectivity Platform

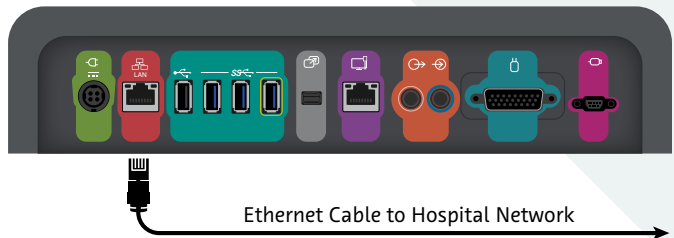
This step-by-step guide will cover how to connect your MEDRAD® Stellant CT, MEDRAD® Stellant FLEX CT, and MEDRAD® MRXperion MR Injection Systems to your network.

Connecting Your Injector



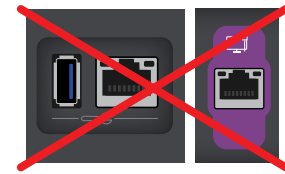
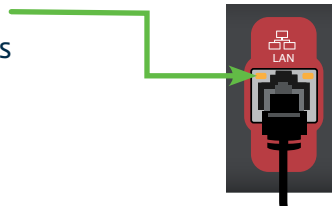
Certegra® Workstation 3.0

1. Plug an Ethernet cable from LAN port on the back of your injector display to an active Ethernet jack on your hospital network.



- Link lights next to the Ethernet LAN port on the back of the injector indicate it is working

- If the link lights are not visible, please make sure your connections are correct, the cable is in good working condition, and the network jack is active with your IT department

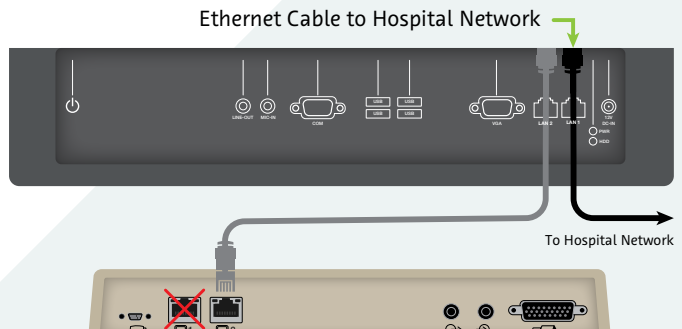


Please do not use these ports



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1. Plug an Ethernet cable from the LAN 1 port on the back of your injector display to an active Ethernet jack on your hospital network.



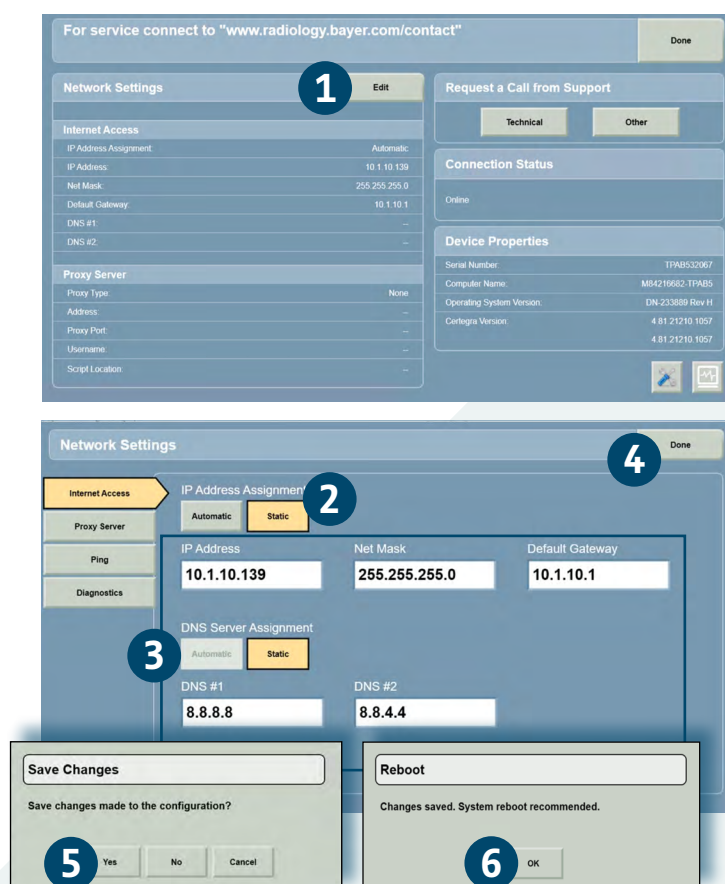
Verifying Your Connection

1. Select the **Menu** button with the three icons at the bottom left.
2. Select **VirtualCARE**.
3. The **Connectivity Screen** will appear.
 - A connection status of Online confirms the system is communicating properly with the connectivity platform and you have successfully connected your injector.
 - See page #5 for additional status messages along with troubleshooting steps for each status, if needed.



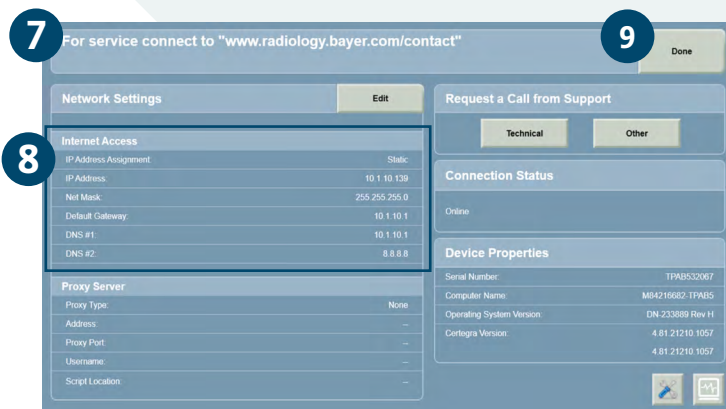
Changing Your IP Address (If Needed)

1. Select **Edit**.
2. Select **Automatic or Static**.
(Please reach out to IT for requirements, if needed).
3. Enter your assigned IP information: IP Address, Net Mask, Default Gateway, and DNS servers (required).
4. Select **Done**.
5. Select **Yes** to save changes.
6. Select **OK** once changes are saved to acknowledge a reboot is required.

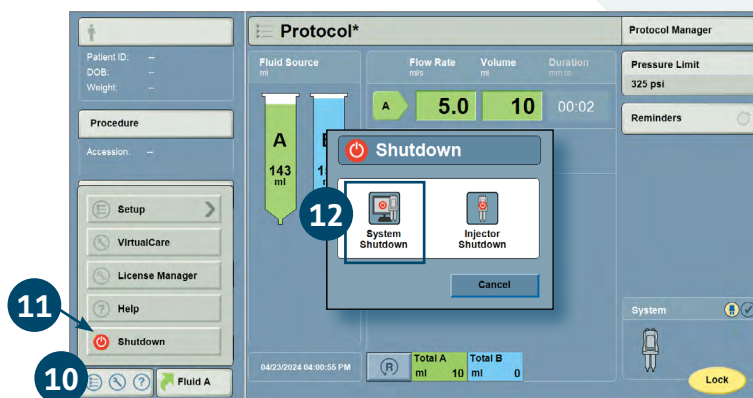


Please continue on next page.

7. Next, Return to the connectivity screen.
8. Verify the IP Address Assignment and the IP information is accurate.
9. Select **Done**.



10. Select the **Menu** button.
11. Select **Shutdown**.
12. Select **System Shutdown**.
13. Turn power back on to the Workstation as seen below.



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Troubleshooting Tips for When a Connection is Not Achieved

Connection Status

No network connectivity. Ensure the network cable is firmly attached to display. It may take up to 30 seconds for the connection status to update.

No network connectivity indicates that something is wrong with the connection between the system and the hospital network jack.

To correct, ensure the following:

- Ethernet cable is firmly attached to the display LAN port.
- Hospital LAN port is active.
- IP Address is configured correctly to Automatic or Static IP Assignment
- Ethernet cable is working

Connection Status

This local agent is not running

The local agent is not running indicates the software agent did not start or, for some reason, stopped.

To correct, try rebooting the entire system, if reboot does not resolve the issue, reach out to your Bayer Support team by emailing TACVirtualCare@bayer.com.

Connection Status

Enterprise server is unreachable

Enterprise server is unreachable indicates the workstation can not get outbound network communications to the cloud platform.

This could be due to incorrect or missing IP / DNS settings. DNS servers are required.

You may also need to contact the hospital IT department to allow outbound access on port 443.

A proxy server configuration may be required. It can be modified by editing Network Settings.

Connection Status

Reason unknown

Reason unknown indicates an issue where the system is connected, but it cannot identify a reason for the issue.

To correct, try rebooting the entire system (System Shutdown; reboot SRU Power Supply).



Additional Resources for Device Support: TAC@Bayer.com

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